



Service Agreement

I, _____ agree to the following during my dog's care at Ruff House Pet Resort.

REQUIREMENTS:

Minimum age of 4 months and maximum age of 15 years

Current on all vaccines with proof from a Veterinarian

-Rabies

-Distemper

-Bordetella (every 6 months)

Neutered or Spayed (if older than 6 months and playing in group)

In good health and able to participate in an active environment

Free from fleas and ticks and current on preventative medication

Is a breed other than a Bully Breed (Pit Bull, Staffordshire Bull Terrier, or American Bull Dog)

Friendly with other dogs and people

1. I agree that in admitting my dog(s) to Ruff House Pet Resort, my representations are true and have not been falsified to gain admittance to Ruff house Pet Resort. My dog meets the above requirements and I authorize my veterinarian to release all information regarding the status of vaccinations, medications, and health condition(s) for my dog(s). _____ (initials)

2. I agree that my dog(s) has/have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dog. _____ (initials).

3. I (or my homeowners insurance) will be responsible for any harm caused by my dog(s) to Ruff House Pet Resort's principals, employees, agents, representatives, or volunteers while my dog(s) is/are attending Ruff House Pet Resort. _____ (initials)

4. I understand and agree that if my dog(s) is/are the cause of injury or death to another animal or person, I shall be fully and legally responsible for the cost of any such injury, death, or damage. I agree to fully indemnify Ruff House Pet Resort and its principals, employees, agents, volunteers, representatives, and successors for any costs, losses, or legal expenses incurred in the defense of personal injury or any other claims, including claims for negligence, brought by myself or a third party arising from or related to my actions or the actions of my dog(s) while on the premises or in the custody of Ruff House Pet Resort. I have read this paragraph and understand the consequences of any aggressive/destructive behavior of my dog and I hereby release all of them of liability of any kind whatsoever arising from or as a result of my dog(s) staying at Ruff House Pet Resort. _____ (initials)

5. I understand that Ruff House Pet Resort provides a group play environment and that during normal dog play, my dog(s) may sustain injuries arising from such play environment although Ruff House Pet Resort's staff carefully monitors to avoid injury, scratches, bites, punctures, torn ligaments, etc. may occur despite the best supervision. _____ (initials)

6. I understand that Ruff House Pet Resort requires all dogs to be spayed/neutered (after the age of 6 months) for acceptance in group play. Females in heat will not be admitted to Ruff House Pet Resort and may be removed if they go into heat during their stay. _____ (initials)

7. I understand that even though my dog is current with the required vaccinations, there is a possibility that my dog(s) could still contract Kennel Cough, Canine Influenza, Upper Respiratory Infection, or any other such illness. _____ (initials)

8. I understand and agree that if my dog is taking medication it is my responsibility to leave an adequate supply during the time my dog is cared for by Ruff House Pet Resort. Should the medication supply need replacement, I authorize Ruff House Pet Resort to purchase the replacement and I will reimburse Ruff House Pet Resort for the cost, plus a \$25.00 replacement fee (per occurrence). _____ (initials)

9. I understand that any health problems that develop with my dog(s) while at Ruff House Pet Resort will be handled and treated as deemed best by the employees and staff of Ruff House Pet Resort, in their sole discretion, and I expressly agree to assume full financial responsibility for any and all expenses arising or relating thereto. I authorize Ruff House Pet Resort to arrange emergency veterinary care, releasing Ruff House Pet Resort from all liabilities relating to the transportation, treatment, and expense. Should my specified veterinarian be unavailable, I authorize Ruff House to engage the veterinary services of choice. If I cannot be reached in a timely manner, I authorize Ruff House to approve medical and/or emergency treatment as recommended by a veterinarian. I will reimburse Ruff House Pet Resort for all expenses incurred. _____ (initials)

10. I understand that Ruff House Pet Resort reserves the right to remove any dog(s) that become(s) a nuisance, creates a disturbance on the premises, or is uncontrollable at any time while under the supervision of Ruff House Pet Resort. This may include excessive barking, fence jumping, rough play, biting, or destructive behavior to property. _____ (initials)

11. I understand that if my dog(s) is/are not picked up by the end of the regular business day, then I hereby expressly authorizes Ruff House Pet Resort to take whatever action is deemed necessary for the continuing care of my dog(s) and I agree to pay Ruff House Pet Resort all costs of continuing such care upon demand by Ruff House Pet Resort. Further, I understand that if I do not pick up my dog(s) as scheduled, Ruff House Pet Resort shall be authorized to proceed according to California Civil Code section 1834.5

(Abandoned animals; disposition; notice), which section provides as follows:

Notwithstanding any other provision of law, whenever any animal is delivered to any veterinarian, dog kennel, cat kennel, pet-grooming parlor, animal hospital, or any other animal care facility pursuant to any written or oral agreement entered into after the effective date of this section, and the owner of such animal does not pick up the animal within 14 calendar days after the day the animal was due to be picked up, the animal shall be deemed to be abandoned. The person into whose custody the animal was placed for care shall first try for a period of not less than 10 days to find a new owner for the animal, and, if unable to place the animal with a new owner, shall thereafter humanely destroy the animal so abandoned.

If an animal so abandoned was left with a veterinarian or with a facility which has a veterinarian, and a new owner cannot be found pursuant to this section, such veterinarian shall humanely destroy the animal.

There shall be a notice posted in a conspicuous place, or inconspicuous type in a written receipt given, to warn each person depositing an animal at such animal care facilities of the provisions of this section. _____ (initial)

I hereby certify that I have read and understand these requirements, rules and regulations set forth above, and that I have read and understand this Agreement, and each of its terms and conditions, and agree to abide and be bound by these rules and regulations.

Owner's Name (please print)

Owner's Signature

Date

Dog(s) Name(s)